



The HUBERT[®] CHARGE Action Plan: Customer Health & Reimagining Guest Experience

A Plan Geared Towards Moving Forward

INTRODUCTION

At HUBERT®, our dedication to healthcare customers has never been stronger. We are committed to provide solutions to current and long-term, industry-wide challenges. As part of our dedication to you, we have researched countless industry thought-leaders for insights into strategies, precautions, guidelines, and solutions, for thriving in life beyond COVID-19. Among these trusted names are Kroger and the CDC, as well as customers like you.

The HUBERT® CHARGE Action Plan outlines four initiatives for healthcare facilities and senior living communities to successfully implement implementing these guidelines.

HUBERT® CHARGE ACTION PLAN

CHARGE Initiative #1: Employee Safety

CHARGE Initiative #2: Patient & Senior Living Resident Safety and Wellbeing

CHARGE Initiative #3: Cleaning & Sanitizing

CHARGE Initiative #4: Communication & Education



EMPLOYEE SAFETY

The most important part of any healthcare facility is the staff. The frontline workers are the face of your business, and the ones in the most risk. Provide them with the safety equipment that they need.

- In foodservice, wearing protective equipment is nothing new. Cut-resistant gloves and hair nets are mandatory in most cases, but as the world changes, disposable masks and disposable gloves, will become required as well.
- Touchless checkout services will allow customers to synch their food purchases with their employee badges, but other options like counter shields will also become commonplace.
- Touchless forehead thermometers will be used to monitor employee health more closely, for added piece-of-mind.

Credit: Kroger Co.: Blueprint for Business



Blue 3-Ply Disposable Face Mask With Ear Loops - 7" L x 3 1/2" H

- SKU #60815
- Registered with FDA & CE
 - Sold in a box of 50



Infrared Forehead Thermometer

SKU #62420

- Measures temperature on forehead in 3 seconds
- Replaceable battery (2) AAA included



Disposable Clear Plastic Face Shield - 11"W x 8"H

SKU #75684

- Clear PETG plastic construction
- Elastic band stretches to fit most users



HUBERT® Clear Polyethylene Powder-Free Disposable Gloves

SKU #92483

- FDA approved for food contact
- 500 per box

PATIENT & SENIOR LIVING RESIDENT SAFETY AND WELLBEING

There are many options available for selecting healthcare providers. Your residents and patients chose your facility and you owe it to them to provide the best service possible. Providing healthcare services are about more than treating illnesses, healthcare is also about preventing illnesses to spread.

- Adding hand sanitizing dispensers and disposable hand wipes throughout senior living facilities will allow residents to participate in social activities while doing their part to prevent the spread of communicable diseases.
- Even with a return to social activities there is still a need for a smart approach to social distancing. This will be achieved through managing crowd sizes and spacing tables and chairs to maintain safe distances.
- For patients we will continue to see meal delivery to rooms. While some facilities may return to using reusable plates and cups, many will continue to use disposable trays, flatware, and serveware.
- For high-risk areas of hospitals, we will also continue to see dedicated carts for foodservice to specific floors to limit the chance that contagions can be spread to other areas.



Rubbermaid Black Plastic Wall Mount Manual Foam Skin Sanitizer

SKU #35122
• Antimicrobial helps reduce cross contamination



HUBERT® Matte Black Stanchion Steel Post with Belt & Tapered Base

SKU #51761
• Unlimited number of post can be connect
• 14"Dia x 40"H



White Foam Trays

SKU #36840
• Durably constructed for strength
• Can be sealed for freshness in a wrapper - 500 case pack



Cambro Granite Grey Polyethylene Tall Profile Meal Delivery Cart

SKU #12376
• Polyethylene won't rust, chip, or dent for extended durability



Consider this: It will require creative approaches to socializing to encourage interactions among residents while keeping them safe. Consider moving tables and chairs along the perimeter of rooms to allow for more space in the middle of the room for activities while maintaining appropriate distancing.



Consider this: It may be necessary to extend the time between classes to give students and teachers time to clean and sanitize desks and surfaces before the next class begins.

CLEANING AND SANITIZING

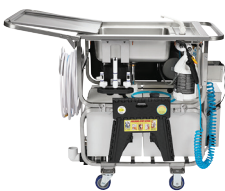
Cleaning and sanitizing common areas is nothing new for healthcare facilities. What will change is the frequency in cleaning schedules.

- It will be helpful to have more inventory of cleaning supplies, but also consider adding additional supply storage areas. Lockable cabinets can often fit under sink or counter areas to safely store supplies.

- Mobile cleaning and sanitizing carts will also be seen more frequently throughout healthcare facilities.
- Catering is expected to continue in hospitals, however, the buffet usually associated with this type of foodservice will change to single serve packaging. It is also likely that mobile handwashing stations will be added to the start of each foodservice line.



Edsal Grey Steel Industrial Counter-Height Cabinet
SKU #52896
• 36”L x 24”D x 42”H



Vollrath CIPCART-2 Companion Mobile Cleaning & Sanitizing System Cart
SKU #53697
• Includes liquid sanitizer & cleaner
• 15 gallon grey water tank



MasonWay Rhino Mini Grey Plastic Dual Sided Portable 24 gal Hand Sink
SKU #95693
• Foot pump great for hands free operation
• Two paper towel & two soap dispensers

COMMUNICATION AND EDUCATION

Signage is very important in a post-COVID-19 world. It will be extremely easy to slip back into old routines. Signage will remind everyone that staying safe is a universal responsibility for employees, patients and residents.

- Increased presence of hand sanitizing stations and hand washing stations will require more signage to remind people to stay safe.
- Social distancing signage that is bright and easily seen will help to remind people in all common areas to stay safe.
- Floor markings in large activity areas will allow people to know where they can safely participate in social activities.
- Mobile signage stands can be moved around to activities both indoor and outside



Vinyl Social Distancing Floor Marker - 12"L x 18"W

SKU #90851

- Removable vinyl with clear over laminate
- Red, Green and Blue



Floorstand With Sign Holder For Sani-Cloth® And Sani-Hands® Wipes

SKU #93379

- Sturdy and durable to prevent breakage



Expressly HUBERT® Yellow Plastic Social Distancing Sign For Crowd Control - 8 1/10"W x 11 3/4"H

SKU #76681

- Durable plastic construction

Consider this: Staying safe takes buy-in from everyone. There will be some resistance, but making sure that everyone understands the reasons and dangers for these new policies will be critical to maintaining a safe environment.

